**Developing and reviewing the Leeds Local Offer website (September 2025)**

As part of involving young people in the ongoing review and development of the Leeds Local Offer website ([www.leedslocaloffer.co.uk](http://www.leedslocaloffer.co.uk)) in August 2025 the Leeds SEND Youth Council reviewed the Leeds Local Offer website, and also looked at information about the SEND Youth Council.

|  |  |
| --- | --- |
| **Main website** | |
| **You said** | **Our response** |
| Young people are more likely to look at instagram and TikTok rather than a website. | Leeds Local Offer team have scheduled time in October / November 2025 to explore how to promote and share information about SEND services to young people. |
| Use social media to promote information on the website. | There is a Leeds Local Offer facebook group, where information about SEND services and the LLO website is shared daily.  The team are exploring the introduction of a WhatsApp Channel for the Leeds Local Offer. |
| PfA written as if it is talking to the parent, should it be written as if talking to the young person? | The Leeds Local Offer Team have committed to review the readability and accessibility of all pages on the website, including the user pronouns.  The Leeds Local Offer Team and SENDIASS will be working with young people on a project to develop Preparing for Adulthood information for young people, this will also include the user pronouns that are used. |
| A lot of the text, this looks more when viewing the website from a phone. | The Leeds Local Offer Team have committed to review the readability and accessibility of all pages on the website, including the amount of text that appears on each page and how it looks on a mobile phone. |
| Lots of links to leeds.gov website, the website isn’t great so could you put the information directly on the LLO in simpler easy read format? | The Leeds Local Offer Team will feedback to leeds.gov.uk about the accessibility of the information on the website.  As part of the review of readability and accessibility we will review how we can simplify information directly on the Leeds Local Offer website. |
| Videos on each page explaining the service. | The Leeds Local Offer team will identify the most visited pages, and ask services to provide a short video explaining their service. |
| Could there be an audio option on the LLO. | Unfortunately, we do not have access to this facility on the Leeds Local Offer website. However, we will be looking at introducing service videos to pages which will include audio. |
| Have accessibility features e.g. changing text size and background colour. | We strive to make this website and its content as accessible as possible.  We use the Web Content Accessibility Guidelines (WCAG).  Users to the website can use settings on their device to change the background and font sizes. |
| Improve the search function so more specific results come up. | To improve the search function on the website this would require further web developments, unfortunately these are not available at the moment but will be considered in the future. |
| On the phone some of the text was a bit small. | Users to the website can use settings on their device to change the font size.  As part of the readability and accessibility review we will be focusing on how the information appears to those accessing the website via mobile devices. |

|  |  |
| --- | --- |
| **SEND Youth Council page** | |
| **You said** | **Our response** |
| Audio for all information. | The SEND Youth Council are meeting in October half term (2025) to review and develop the information on the website. |
| Information about members e.g. meet the members including mini videos and include the range of disabilities represented, come to a session at the civic video |
| Involvement and achievements: as well as the documents could there be an image and information above about recent achievements, meeting etc (update monthly) |
| Add a meet the SEND Youth Council section. |
| More pictures showing campaigns, and more ways to break up text and make it more eye catching |
| It could include more images which show socialising elements of the group to give an example of what a meeting might look like |